

# Bookingterms

## Payment

In order for the booking to be valid, the registration fee must be paid no later than the due date. 30% of the total amount is paid within ten days of booking. The rest must be received by us 30 days before the arrival date.

If the order total is less than SEK 1,000, the entire amount is paid as final payment.

If the booking is made later than 30 days before arrival, the full amount is paid immediately and when booking later than 10 days before arrival, the full amount is paid at check-in.

In the event of non-payment of the registration fee, the object will be canceled without special notice. If final payment is not available to us on the due date, this is counted as a cancellation on your part and the cancellation rules come into force.

## Booking fee

A booking fee of SEK 100 will be added to all advance bookings. Does not apply online. This fee is not refundable in the event of cancellation. Change of booked campsite is charged with SEK 100 per change.

## Cancellation protection

You can choose to have financial protection for any cancellation. Price SEK 350 per booked item. Cancellation protection can only be taken out in connection with booking. The reason for cancellation must be substantiated with a certificate from a doctor, insurance company or the like. Without a certificate, no refund will be made.

## Cancellation policy

Booking fee and cancellation protection will not be refunded.

Cancellation earlier than 40 days before arrival: Without cancellation protection: No refund.

With cancellation protection: The entire rental amount excluding administration fee SEK 350 and any booking fee will be refunded if the conditions for cancellation protection are met.

Cancellation later than 40 days before arrival: Without cancellation protection: No refund.

With cancellation protection: The rental amount excluding administration fee SEK 350 and any booking fee will be refunded if the conditions for cancellation protection are met. This is valid until the day before arrival at 12.00 In case of later cancellation, no refund will be made, regardless of cancellation protection. In the event of an interrupted stay, no refund will be made.

## Camping card

Camping Key Europe. This can be purchased online on our website or at the reception upon arrival. (No demand)

## Check-in and check-out times

**Camping site:** Check-in 15.00 / Check-out 11.00

**Caravan / Cottage:** Check-in 15.00 / Check-out 11.00

If the plot / caravan / cottage is not left on time, the extra costs that arise if the next guest can not check in on time.

### Age limit

The age limit for booking / entering into an agreement is 20 years. (Midsummer 25 years.) For group bookings at least 2 people who are 20 years old. (Midsummer at least 2 people who are 25 years old.)

### Security

Caravans must be placed with a safety distance of 4 meters and always with the pull outwards.

Take a look at our fire safety regulations. The brochure is also available at the reception.

Always be careful when grilling, have water nearby and never place disposable grills directly on the grass. Feel free to use one of the existing barbecue areas. A larger barbecue area is down by the water and a smaller one by the playground.

### Parking

The rent for the accommodation includes a parking space for a car. If necessary, extra car parking can be redeemed for a fee.

### The cottage / caravan

At ev. complaints, these should be made to us as soon as possible. Errors that occur during the stay should be reported immediately so that we can correct them.

Take good care of the cottage / caravan and follow the regulations that apply. The tenant is responsible for any. damage that occurs to the cottage / caravan through negligence. The cottage / caravan may not be used for anything other than what was agreed at the time of booking.

More people than what is stated at the time of booking may not stay overnight. The cottage / caravan must be thoroughly cleaned on departure (unless final cleaning is purchased as an option). If the cottage / caravan is left unclean, SEK 600 will be invoiced. There is a smoking ban in all caravans and cottages. Violation of the smoking ban entails a cleaning cost of SEK 1,000 for the tenant.

In caravans no. 8, 11 and 12, pets are allowed. Always let us know if you want to have animals in the caravan. Pet supplement SEK 300 per booking. Cottages and other caravans are animal-free.

### Rules of procedure

At the campsite, SCR's rules of procedure, which are posted at the reception, are applied. It is the responsibility of each guest to take part in these and to follow them. Violation of rules of procedure means that the guest can be expelled from the place.

### Insurance

The guest has the protection that is considered necessary, such as liability, accident and luggage insurance. Through Camping Key Europe, the family is covered by an accident insurance for accidents that occur in the area. Ask at the reception if necessary.

### The camping host's responsibility

The campsite is responsible for the damage caused to the guest by proven negligence by the campsite owner or by his staff employed within the framework of their duty.

The campsite is not responsible for damage to a guest by an outsider or other guest. Nor for damage that is beyond the campsite's control.

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